

**List of banking service executives of retail banks in Hong Kong  
(February 2019)**

**Important note:** The banks listed below offer retail banking services in Hong Kong. The list of banking service executives are contact points at each bank through which assistance on account application related matters may be provided to the community of money service operators (MSOs). You may also contact the banks through other channels offered by them, or refer to their contact information on the dedicated webpage of Hong Kong Monetary Authority (<https://www.hkma.gov.hk/eng/other-information/ac-opening/banks-info.shtml>). As the banks are of a variety of background, you may wish to understand their niche and services in order to find the banks which suit your needs.

Name of bank (in alphabetical order)	Banking service executives	Contact telephone number	Email address
Bank of China (Hong Kong) Limited	Customers can call the bank at (852) 3988 2288 and/or access the bank's online appointment system: <a href="https://www.bochk.com/en/contact/online/hkbizaccountopen.html">https://www.bochk.com/en/contact/online/hkbizaccountopen.html</a> for account opening related matters of MSOs		
Bank of Communications (Hong Kong) Limited	Jessica Wong	(852) 2841 9674	<a href="mailto:wongpuiying@hk.bankcomm.com">wongpuiying@hk.bankcomm.com</a>
	Connie Chan	(852) 3989 3110	<a href="mailto:chanshukwah@hk.bankcomm.com">chanshukwah@hk.bankcomm.com</a>
Bank of East Asia	Customers can call Mr Chan / Mr Chow / Mr Ho at (852) 2211 1868 and/or send email to: <a href="mailto:corpacctapp@hkbea.com">corpacctapp@hkbea.com</a> for account opening related matters of MSOs.		
China CITIC Bank International Limited	Kit Chan	(852) 3603 7308	<a href="mailto:KitKM_Chan@cncbinternational.com">KitKM_Chan@cncbinternational.com</a>
	Alfred Wong	(852) 3603 7820	<a href="mailto:AlfredSL_Wong@cncbinternational.com">AlfredSL_Wong@cncbinternational.com</a>
China Construction Bank (Asia) Corporation Limited	Eric Choy	(852) 37183270	<a href="mailto:Eric.SC.Choy@asia.ccb.com">Eric.SC.Choy@asia.ccb.com</a>
	Daisy Liu	(852) 3718 3716	<a href="mailto:Daisy.LK.Liu@asia.ccb.com">Daisy.LK.Liu@asia.ccb.com</a>
	Lorna Cheung	(852) 3718 2097	<a href="mailto:Lorna.LP.Cheung@asia.ccb.com">Lorna.LP.Cheung@asia.ccb.com</a>
Chiyu Banking Corporation Limited	Yue Mau Nam	(852) 3556 9501	<a href="mailto:br_central@chiyubank.com">br_central@chiyubank.com</a>
	Tsang Siu Ling	(852) 3556 9502	<a href="mailto:br_central@chiyubank.com">br_central@chiyubank.com</a>
CMB Wing Lung Bank Limited	Wong Fung Lan, Lanna	(852) 3507 0333	<a href="mailto:Lannawong@cmbwinglungbank.com">Lannawong@cmbwinglungbank.com</a>
	Man Kwok Chun, Simon	(852) 3507 0342	<a href="mailto:Simonman@cmbwinglungbank.com">Simonman@cmbwinglungbank.com</a>
Chong Hing Bank Limited	Wong Cheung Fung	(852) 3768 7370	<a href="mailto:cfwong@chbank.com">cfwong@chbank.com</a>
	Wong Kim Chiu	(852) 3768 0037	<a href="mailto:dominicwong@chbank.com">dominicwong@chbank.com</a>
	Cheung Wa Kwong	(852) 3768 6245	<a href="mailto:goncheungwk@chbank.com">goncheungwk@chbank.com</a>
Citibank (Hong Kong) Limited	Ray Chun	(852) 2957 7348	<a href="mailto:ray.chun@citi.hk">ray.chun@citi.hk</a>

Name of bank (in alphabetical order)	Banking service executives	Contact telephone number	Email address
Dah Sing Bank	Eric Lui	(852) 2521 8123	<a href="mailto:Central_ABM@dahsing.com">Central_ABM@dahsing.com</a>
	Jack Yeung	(852) 2801 3621	<a href="mailto:Central_ABM@dahsing.com">Central_ABM@dahsing.com</a>
DBS Bank (Hong Kong) Limited	Mandy Hsu	(852) 3668 7337	<a href="mailto:mandyhsu@dbs.com">mandyhsu@dbs.com</a>
	Susana Poon	(852) 3668 7873	<a href="mailto:susanapoon@dbs.com">susanapoon@dbs.com</a>
	Desmond Poon	(852) 3668 5248	<a href="mailto:desmondpoonkk@dbs.com">desmondpoonkk@dbs.com</a>
	Connie Lam	(852) 3668 5247	<a href="mailto:connielam@dbs.com">connielam@dbs.com</a>
Fubon Bank (Hong Kong) Limited	Stephen Fok	(852) 2842 1662	<a href="mailto:stephen.fok@fubon.com">stephen.fok@fubon.com</a>
Hang Seng Bank Limited	Severina Cheng	(852) 2198 3806	<a href="mailto:severinacheng@hangseng.com.hk">severinacheng@hangseng.com.hk</a>
	Jason Leung	(852) 2198 3804	<a href="mailto:jasonleung@hangseng.iclnet.hk">jasonleung@hangseng.iclnet.hk</a>
Hongkong and Shanghai Banking Corporation Limited (HSBC)	<p>Customers can send email to the dedicated team: <a href="mailto:businessbanking.account.application@hsbc.com.hk">businessbanking.account.application@hsbc.com.hk</a> for account application request. Customer should provide their contact information as per below and the bank's staff from the dedicated team will contact the customer within the next 24 business hours from 9am to 6pm Monday to Friday.</p> <p><b>Subject : HSBC Business Account Application (MSO)</b></p> <p>Contact Information required:</p> <ul style="list-style-type: none"> <li>• Company name</li> <li>• Business identification document number</li> <li>• Contact person name</li> <li>• Contact phone number</li> </ul>		
Industrial and Commercial Bank of China (Asia) Limited	Charlie Mok	(852) 2840 5895	<a href="mailto:charlie.mok@icbcasia.com">charlie.mok@icbcasia.com</a>
Nanyang Commercial Bank Limited	Leung Ka Wai, Dennis	(852) 2852 0754	<a href="mailto:kwaileung@ncb.com.hk">kwaileung@ncb.com.hk</a>
	Man Kin Wai, Gary	(852) 2852 0745	<a href="mailto:kwman@ncb.com.hk">kwman@ncb.com.hk</a>
OCBC Wing Hang Bank Limited	Mok Fong Wing	(852) 2852 5090	<a href="mailto:fongwingmok@ocbcwh.com">fongwingmok@ocbcwh.com</a>
Public Bank (Hong Kong) Limited	Luceta Lee	(852) 2389 9119	<a href="mailto:Luceta.Lee@publicbank.com.hk">Luceta.Lee@publicbank.com.hk</a>
Shanghai Commercial Bank Limited	Lai Wing Hing, Stephen	(852) 2841 5200	<a href="mailto:stephen.lai@shacombank.com.hk">stephen.lai@shacombank.com.hk</a>
Standard Chartered Bank (Hong Kong) Limited	Samson Leung	(852) 2282 2930	<a href="mailto:Samson-Ho-Man.Leung@sc.com">Samson-Ho-Man.Leung@sc.com</a>